

**Please reply to:** Mr Shaun Rackley

Licensing & Public Protection  
Town Hall  
Castle Circus  
Torquay  
Devon  
TQ1 3DR

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Mr G A Savva



**Email:** Shaun.rackley@torbay.gov.uk

**Telephone:** 01803 208025

**Website:** www.torbay.gov.uk

**Date:** 4<sup>th</sup> July 2022

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Dear Mr Savva,

## **Local Government (Miscellaneous Provisions) Act 1976 – various complaints**

I am writing to you regarding three separate incidents which have been reported to the Licensing Department regarding your conduct whilst operating as a Licensed Driver. I will outline each complaint in detail below.

### **Incident 1 –**

On Friday the 3<sup>rd</sup> of June 2022 on Paignton railway station rank, a customer entered the rank, and the taxis were parked in various locations. The customer asked a driver which taxi he should get in and did as he was told. He alleges that you came up to that taxi shouting at him for getting in that vehicle. You then proceeded to have an argument with the other driver in front of the customer and became abusive and would not stop shouting at either the customer or driver.

The customer then came back to the same rank on Monday the 6<sup>th</sup> of June and spoke to you and asked if you would like to apologise for your behaviour from the previous week and you simply told him that you are never wrong, and it was the customers fault.

You then refused to take the customer and as you left the rank with another customer on board, you were shouting at the complainant to such an extent that you clipped the roadside kerb and pulled out of the rank onto the main road in front of another car. The car sounded its horn at you, and you then proceeded to sound your horn back, wave your arm out of the window and as you drove up to the traffic lights which were on green, you stopped your vehicle. When the lights changed to amber you went through the lights and the car behind then had to wait at a red light.

### **Incident 2 –**

On Thursday the 16<sup>th</sup> of June 2022 at 14:25 hrs on Paignton railway station taxi rank, it is alleged that you verbally abused a 90-year-old lady as she would not travel in your

licensed Hackney Carriage which was placed first on the taxi rank and she was trying to gain a ride in an alternative vehicle.

It is alleged that when you realised the lady was trying to obtain another vehicle, you shouted "oh it's you, where did I touch you eh". You then proceeded shouting at her saying "you fucking whore, you fucking bastard, lesbian"

The lady got into the second car on the rank and then after you shouted the abuse at her, you told the driver of that vehicle "you can take her now, go".

This incident was captured via mobile phone footage which I will send you via email as part of this complaint for your observations.

When you realised you was being filmed, you then turned your attention to the female driver who was recording the incident and started shouting at her saying "you can report me, you can report me".

As part of this complaint, I am attaching 2 witness statements relating to the incident.

### **Incident 3 –**

Devon & Cornwall Police have contacted and provided the Licensing department with the following information relating to an incident at Beverly Park Holiday resort, Paignton on the 10<sup>th</sup> of June 2022. Although they have closed the case against you, this incident again relates to your conduct whilst working as a Licensed Driver.

The details are as follows, there is no CCTV from the Holiday Park. This case has been closed as word V Word.

Date: Friday 10/06/2022 between 17:45 – 18:00

Location: Beverly Park Holiday Reception. Goodrington Road, Paignton, TQ4 7JE

Account from Victim:

VICTIM IS EMPLOYEE OF HOLIDAY PARK AND POLITELY ASKED THE DRIVER TO MOVE HIS VEHICLE AS IT WAS BLOCKING ENTRANCE AND CAUSING SAFETY ISSUE FOR CUSTOMERS. DRIVER OBJECTED AND BECAME ABUSIVE BEFORE PUNCHING VICTIM ON THE ARM

The male was shouting at main reception doors, as Evening customer services had asked the male to move his car into the drop off zone. (He was blocking the main entrance to the park) The reception manager also came out and he started shouting at her. I walked over to try and deescalate the situation, and politely asked the male to move his car into the drop off as he was blocking people coming and going. The male escalated and started shouting abuse at us all, he said that we are racist, and shouting.

The male continued escalating and threw a punch at myself (against my arm). I detained the male against his own taxi, and told the male to calm down, the male continued to say he would not calm down and making threats. The male (who already has injury to his face, as seen in the photo before the restraint) was telling passers-by that I had caused the injury to his face (which was completely untrue). The male did appear to calm down, so was released. He then did get into his taxi and started moving off. Continuing to shout abuse. He then stopped and reversed back, at the time Venue manager and Bar manager from Beverly showed up and the male listened to them and did eventually leave the site. Lots of witnesses.

I attach the 2 images supplied with this report from the Police.

Because of the serious nature and number of complaints received against you, I am referring this matter to Torbay Council's Licensing Committee for consideration as to whether you remain a fit and proper person to hold a Licensed Drivers badge with this Local Authority.

I stress the importance of timely and detailed information being supplied to me that I may then put before Committee for consideration. I request that you submit the above information, in writing to the address above, or via email to [shaun.rackley@torbay.gov.uk](mailto:shaun.rackley@torbay.gov.uk), to include any matter (including any mitigating circumstances) that you believe to be relevant, by no later than **Thursday 18th July 2022**.

I have not set a hearing date, however, once I am in receipt of your information a report will be written and sent to you prior to the hearing date.

I look forward to receiving the requested information in due course.

Yours sincerely



Shaun Rackley  
Licensing Officer  
Licensing and Public Protection

*Please note that, apart from personal details subject to the Data Protection Act, information contained in this letter may be divulged to members of the public under the Freedom of Information Act 2000.*

Incident 1 witness statements –

1 –

As you know I am not one to complain, if ever, but I am very concerned about an incident that happened on Thursday afternoon on the Paignton rank.

I have camera evidence of this. An elderly passenger tried to get in my car at third position, George Savva was number one and she didn't want to get in with him as she has had problems with him before, so I told her to get in with [REDACTED] who was second car. Well this is when George Savva clocked her, got out of his car and was verbally abusing her. He was saying "oh it's her, where did I touch you, tell me, you fucking bitch, you bastard, lesbian". Now this was a 90 year old lady he was yelling at through another taxi drivers window. I managed to film some of it and he saw I was filming it as you will hear. This is not the first time this has happened to this lady in question, in fact it happens every time she comes on the rank and George Savva is around.

Well ever since Thursday when it happened he has been trying to intimidate me. As soon as I pull onto the rank he is out of his taxi standing right beside my taxi staring in at me, pretending to take pictures of me. And again on Saturday, as soon as I pulled onto the rank he was up at my car again yelling "I know about you and your fucking boyfriend, you killed a girl". To be fair I am not at all intimidated by this stupid vile old man, but his vile abuse towards this poor old lady has to stop and so does his actions towards me and other female drivers on the Paignton rank.

2 –

Date : 16th June 2022

Time : 14.25 pm

On Paignton Rail rank :

George Savva was car 1

[REDACTED] car 2

[REDACTED] car 3

[REDACTED] car 4

I was chatting to [REDACTED] through our windows when a lady came to [REDACTED] car and asked if she could take her home? [REDACTED] pointed to car 1 and told her George Savva was the next car out? The lady responded and said I don't want to get in with him?

Then George Savva was out of his car shouting "oh it's you !!! Where did I touch you eh , where" .

The lady got into [REDACTED] car with George Savva shouting at her " you f...ing whore, f.... Bastard , lesbian " !!!! He then told [REDACTED] to take her now and waved him on ! Then turned his attention to [REDACTED] and shouted to her " you can report me , you can report me" !!!

The lady never said anything to George Savva and to me he was acting in a very aggressive and intimidating manner!

Incident 3 –

